

Kampyle Developer API (Version 1.0)

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Kampyle Feedback Export API

By using Kampyle's developer API you will be able to export your feedback items received between specific dates.

Table 1: API Keys and Descriptions

Key	Mandatory (Y/N)	Description
\$key	Y	<p>Example usage: \$key="Kampyle_2_Ersd3DFwAly.html"</p> <p>Notes: To find your Kampyle Private Key, enter the management application and navigate to the Feedback Form Customization page.</p> <p>On the bottom of the page you will find your Private Key. Please note: Your Kampyle Private Key is case sensitive.</p> <p>Don't share others with this key.</p>
\$site_code	Y	<p>Example usage:</p> <p>\$site_code="9232342"</p> <p>The site_code can be found in the embed URL code (the code which you copy paste from Kampyle).</p>
&from_id	N	<p>Example usage:</p> <p>\$from_id=1020</p> <p>The beginning of the feedback id range included in the reports.</p>
&to_id	N	<p>Example usage:</p> <p>\$to_id=1025</p> <p>The end of the feedback id range included in the reports.</p>
\$from_date	N	<p>Example usage: \$from_date=</p> <p>"2008-09-20 15:40:42" or just 2008-09-20</p> <p>From which date you want the report.</p>
\$to_date	N	<p>Example usage: \$to_date ="2008-09-20 15:40:42" or just 2008-09-20</p>

		The date up to which you want the report.
\$gmt	N	Example usage: \$gmt=5 Get all times and dates in GMT +5 timezone.

Important: Kampyle recommends running the API once a day, retrieving feedback from the last 24 hours, as this will ensure optimal performance. This is the default setting, and is set by simply omitting the **start_date** and **end_date** from the parameters you send.

Example of PHP code

```
//To find your Kampyle Private Key, enter the management application and navigate to
the Feedback Form Customization page.

//On the bottom of the page you will find your Private Key. Please note: Your Kampyle
Private Key is case sensitive.

//Don't share others with this key. Example of key=Kampyle_2_Ersd3DFwAly.html
$key="TODO";

//The site code can be found in the embed URL code (the code which you copy paste from
Kampyle). Example of site_code="9232342"
$site_code="TODO";

//From which feedback id you want the report. Example: "1020"
$from_id="TODO";

// create a new cURL resource
$ch = curl_init();

// set URL and other appropriate options
curl_setopt($ch, CURLOPT_URL,
"http://www.kampyle.com/zlib_off/export_to_xml_file.php");
curl_setopt($ch, CURLOPT_HEADER, 0);
curl_setopt($ch, CURLOPT_POST, true);
$gmt=5; //Your time zone difference from GMT ; E.g.: $gmt=5 for GMT+5
curl_setopt($ch, CURLOPT_POSTFIELDS, "key=$key&site_code=$site_code=&from_id=$from_id
&gmt=$gmt");

// grab URL and pass it to the browser
curl_exec($ch);

// close cURL resource, and free up system resources
curl_close($ch);
```

NOTE: To get cURL, go to <http://curl.haxx.se/>.

API XML Example

```
<?xml version="1.0" encoding="UTF-8" ?>
```

```
= <root>
- <feedback>
  <feedback_id>188</feedback_id>
  <user_name>important_user</user_name>
  <user_email>important@gmail.com</user_email>
  <description>I cannot pay</description>
  <url>http://www.yoursite.com/payment</url>
  <creation_date>Feb 17, 09 10:32</creation_date>
  <prio>1</prio>
  <status>New</status>
  <grade>-</grade>
  <type>Payment</type>
  <sub_type>Cannot finalize purchase</sub_type>
  <Browser>IE6</Browser>
  <Location>Australia</Location>
  <Colors>32</Colors>
  <Size>1024x768</Size>
  <Cookies>yes</Cookies>
  <Language>English</Language>
  <OS>windows xp</OS>
  <IP>210.50.176.26</IP>
  <Flash>10.0 r12</Flash>
  </feedback>
= <feedback>
  <feedback_id>187</feedback_id>
  <user_name>goodbuyer</user_name>
  <user_email>goodbuyer@gmail.com</user_email>
  <description>Could not find the product</description>
  <url>http://www.yoursite.com/product_search</url>
  <creation_date>Feb 17, 09 09:36</creation_date>
  <prio>1</prio>
```

```
<status>New</status>  
<grade>-</grade>  
<type>Search</type>  
<sub_type>Search results</sub_type>  
<Browser>IE8</browser>  
<Location>Italy</location>  
<Colors>32</colors>  
<Size>1280x800</size>  
<Cookies>yes</cookies>  
<Language>Italian (standard)</language>  
<OS>windows 7</OS>  
<IP>195.110.97.5 </IP>  
<Flash>10.0 r12</flash>  
  </feedback>  
  </root>
```

Output Descriptions

Table 2: Output field descriptions

Field	Description
<feedback_id>	Unique id number of a specific feedback item.
<user_name>	Username of the user who submitted the feedback.
<user_email>	Email of the user who submitted the feedback.
<Description>	The description submitted by the users in the feedback.
<url>	The url in which the user has submitted the feedback.
<creation_date>	Date of creation of the feedback items, i.e.: feedback submission date.
<Prio>	Feedback item's priority (low, medium,high)
<status>	Feedback item's status (new, in progress, completed)
<Grade>	The feedback grade, i.e.: the user's answer to the opening question, value between 1-5, when 1 is most negative and 5 the most positive.
<type>	The category of the feedback item.
<sub_type>	The sub-category of the feedback item
<Browser>	The browser name and version used by the users who submitted feedback.
<Location>	The geographic location (country) of the users who submitted feedback.
<Colors>	The color depth settings in use by the users who submitted feedback.
<Size>	The screen resolution in use by the users who submitted feedback.
<Cookies>	The "cookies" settings (enabled / disabled) configured within the browsers of the users who submitted feedback.
<Language>	The configured browser language of the users who submitted feedback.
<OS>	The operating system used by the users who submitted feedback.
<IP>	The IP addresses of the users who submitted feedback.
<Flash>	The flash version in use by the users who submitted feedback.